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| **DEPARTMENT**  | **PHONE NUMBER** | **ADDITIONAL DETAILS** |
| **Phone Numbers for Broker Support Information** |
| Aetna Commissions | 800-622-3435 |  |
| Agent Oversight | N/A | AgentOversight@aetna.com |
| AHIP Site Tech Support  | 866-234-6909 |  |
| Ascend Electronic Application Tool Tech Support  | 866-338-7772 |  |
| Avaya Tech Support  | 888-238-6262 |  |
| Broker Support Department  | 866-714-9301 |  |
| Broker Telesales  | 866 714 9301 #2 | MAPD and PDP |
| LAAU  | 866-511-2863 |  |
| No More Forms Tech Support  | 800-686-8279 |  |
| Producer World Tech Support  | 800-225-3375 |  |
| Telephonic Scope of Appointment  | 844-334-2247 |  |
| **Broker Numbers for Member Support-Aetna** |
| Aetna Member Services  | 800-282-5366 |  |
| Aetna Enrollment (Telesales) | 800-832-2640 | MAPD |
| Aetna Medicare Prior Authorization Service Ctr.  | 800-414-2386 |  |
| Mail Order Rx (Aetna Rx)/Automated Payment  | 877-238-6211 |  |
| Aetna Dental | 866-690-4916 |  |
| Aetna Provider Services | 800-624-0756 |  |
| Aetna Life Insurance Group- Employer | 800-523-5065 |  |
| Aetna Small Group  | 800-297-7145 |  |
| **Broker Numbers for Member Support-Aetna Coventry** |
| Aetna Coventry Member Services | [1-855-423-5971](https://www.coventry-medicare.com/en/contact-us.html)855-423-5971 |  |
| Coventry Advantra Enrollment  | 877-409-8047 |  |
| Coventry Medicare Prior Authorization Service Ctr.  | 800-551-2694 |  |
| Coventry Health Care of FL | 866-847-8235 |  |
| Aetna Medicare Prescription Drug Plan (formerly First Health)  | 844-233-1938 |  |
| **Broker Numbers for Member Support-Innovation Health** |
| Innovation Health Medicare Member Services | 855-249-1282 |  |
| Innovation Health Telesales | 855-605-5295 |  |
| Innovation Health Prescription Drug Part D CVS | 866-471-9374 |  |
| Innovation Health Precertification | 855-577-4436 |  |
| **Broker Numbers for Member Support-Allina Health** |
| Allina Health Aetna Medicare Member Services | 833-570-6671 |  |
| Allina Health Aetna Medicare Prescription Drug  | 833-620-8809 |  |