

Congratulations! You've finished your enrollment for Harvard Pilgrim Health Care's Medicare Supplement Plan. *You may be asking ...*

What happens next?

The following is a step-by-step list of activities that will occur after today's meeting:

1. Your **enrollment** will be submitted for processing (*premium is **not** accepted at the time of enrollment with Harvard Pilgrim Health Care*).
2. Harvard Pilgrim Health Care's normal enrollment processing and approval timeframe is 7-14 business days. Upon approval of your enrollment, a **Welcome Kit** will be prepared and mailed to you. Even if you haven't received your Welcome Kit, as long as your application has been approved by Harvard Pilgrim Health Care, your coverage will be active on the requested effective date provided on your signed, completed enrollment form.
3. After your Welcome Kit arrives, you will receive a **bill** from Harvard Pilgrim Health Care. Once you receive your bill, you will need to pay your first month's premium by check. If you decide to enroll in the billing option for Electronic Funds Transfer (EFT), please fill out the form that will be included with your bill, and mail it in with your first month's premium.

It will take 1-2 months before the EFT is approved and starts.

Please note: in some instances, depending on when your application is submitted, such as close to the end of the month, you may be asked to pay for 2 months' worth of premium by check to catch up with the billing cycle.

If you have any questions along the way, please feel free to contact your agent.

YOUR AGENT IS:

Thank you for choosing a Harvard Pilgrim Health Care Plan.