

CarityAdvantage
Insurance Marketing Agencies

Code of Conduct Addendum

Last Reviewed 8/19/23

Anonymous reporting to Medicare Insurance Carriers

Aetna

Aetna AlertLine 1-888-891-8910

Online @ www.aetna.alertline.com

Aetna Compliance

P.O. Box 370205

W. Hartford, CT 06137-0205

Blue Cross Blue Shield of Rhode Island

Phone: 401-459-1444 or 800-830-1444

Email: compliance.office@bcbsri.org

CIGNA

Helpline: 800-472-8348

Fraudline: 800-667-7145

CPCT

Compliance hotline: 877-824-7123 or 888-880-8699 ext 21038

Portal: tuftshealthplan.alertline.com

Fallon Health

Phone: 800-333-2535 ext. 69950

Fax: 508-755-7393

Email: grievance@fallonhealth.org

Mail: Fallon Health
10 Chestnut Street
Worcester, MA 01608
Attn: Member Appeals and Grievances

Humana

Call 1-800-614-4126

Fax 1-920-339-3613

Mail: Humana, Special Investigation Unit
1100 Employers Blvd.
Green Bay, WI 54344

SCAN

Call- 877-863-3362

Ginette Hawkins – SCAN Compliance Officer
3800 Kilroy Airport Way, Ste. 100
Long Beach, CA 90806
ComplianceOfficer@scanhealthplan.com

United Healthcare

Call the Compliance & Ethics Help Center @ 1-800-455-4521. 24/7 or,

United Health Group's Ethics Office by email @ www.Ethics_Integrity_Office@uhc.com

Phone 952-936-7463

Wellcare

Trust Hotline 1-866-678-8355

Office of Inspector General

800-447-8477

hhstips@oig.hhs.gov

CMS hotline

1-800- MEDICARE (800-633-4227)